

LYNN RICHARDSON ENTERPRISES, INC.

WWW.LYNNRICHARDSON.COM

PRIVACY POLICY:

Your privacy is very important to us.

The types of personal information collected on this website are:

Your Name
Your Email address
Your Billing Address
Your Shipping Address
Your Credit Card information

We use the information that you provide when placing an order only to complete that order as is required by transaction processors and banking/financial institutions. We will not share this information with any outside party other than those related to completing the order. This includes only our merchant card processor and applicable shipping company(s).

We use your email address to communicate with you the details of your order placed, its completion, and possible related followup support for said transaction. Such addresses are not used for any other reason and are not shared with any outside party.

To maintain data accuracy and security, we have in place the appropriate procedures and technologies to protect and secure the data that we collect online. (SSL 128-bit Encryption, Industry Standard)

If you have questions please contact customer service at (888) 596-6123 ext 0.

SHIPPING POLICY:

We currently ship all orders via United States Postal Service, UPS, FedEx or DHL Express Ground at our discretion, unless otherwise negotiated in advance.

Orders are processed and shipped within two business days of payment if received by 12:00 PM pacific time. Orders received after 12:00 PM Pacific time may not be processed and shipped until the third business day. Often, orders do not take this long to ship out; sometimes orders ship same-day!

Transit times for packages sent via United States Postal Service vary from 2 business days to up to 10 business days. UPS, FedEx and DHL Express transit times vary by service and region. Please allow reasonable time for your order to be delivered. UPS, FedEx and DHL Express do not deliver to P.O. Boxes so please provide adequate shipping information to a physical location if requesting a shipping method other than USPS.

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MERCHANDISE RETURNS:

Your satisfaction is important: For a refund or exchange, products must be returned within 30 days of original purchase date. Product must be returned in original packaging in undamaged, clean and brand-new condition. Audio CDs, VHS videos and DVD videos are returnable only if unopened. Refunds will be credited back to the original credit card / account used for purchase only. Shipping and handling charges are non-refundable.

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Lynn Richardson Enterprises, Inc. WEBSITE CONTENT:

Information provided on this website is for informational / transactional purposes only. Information provided on this website is a supplement, not a replacement, for technical or other professional consultation. By using information from this website you are agreeing to hold Lynn Richardson Enterprises, Inc. harmless of all liability. By processing any kind of transaction through this website you are agreeing to our Policies and also agree to hold Lynn Richardson Enterprises, Inc. harmless of all liability.

All information and/or content on this website is the property of Lynn Richardson Enterprises, Inc. and may only be used by permission.

If you have questions please contact customer service at (888) 596.6123 ext 0.

CUSTOMER SERVICE:

You can reach our customer service department three ways:

Telephone: 888.596.6123 ext 0.

Email: info@lynnrichardson.com

Mailing: PO Box 2815 Country Club Hills, IL 60478